

Subject: Fwd: MyLA311: Open - Service Not Complete - 18629 W BASSETT ST, 91335

From: Mirna Ezquivel <mirna.ezquivel@lacity.org>

Date: 4/7/20, 4:12 PM

To: Sarah Bell <sarah.bell@lacity.org>

CC: Michael Owens <michael.owens@lacity.org>

Hey Sarah, I wanted to bring to your attention the SR below. It's been two days since the trash container hasn't been picked up.

----- Forwarded message -----

From: <la-sanitation-donot-reply@lacity.org>

Date: Tue, Apr 7, 2020 at 4:09 PM

Subject: MyLA311: Open - Service Not Complete - 18629 W BASSETT ST, 91335

To: <mirna.ezquivel@lacity.org>



Your "Service Not Complete" request is scheduled between 6 am - 6 pm. Please allow 1-2 business days for completion. If you need further information, please call the LA Sanitation Customer Care Center at 1(800) 773-2489.

Service Request # 1-1594275151

Location: [18629 W BASSETT ST, 91335](#)

You can check the status of your request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email : san.callcenter@lacity.org

Telephone: (800) 773-CITY

TTY : (213) 473-4112

LASAN Customer Care Center is open 24/7.



<http://lacitysan.org/>



<https://www.facebook.com/lacitysan>

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